

# CAMPING MIRAMAR

- MIAMI PLATJA -



- Vintage Caravans
- Vintage Caravans Sand
- Little Home
- Navy Mobil Home
- Cinque Terre Mobil Home
- Pool Mobil Home
- Tiny Home
- Suites
- Season plots
- Garden plots
- Garden Premium plots
- Wave plots
- Garden Select plots
- Pet friendly

1. Reception
2. Parking
3. Restaurant La Mar Salada
4. WC - Showers
5. Laundry
6. Sinks
7. Chemical WC disposal point
8. Dog showers
9. Children's playground
10. Supermarket – Cafeteria
11. Beach football
12. Xiringuito del Miramar
13. La Llotja - events space
14. Dustbin
15. Grey water drainage
16. Electric cars charging point



Download our app



## INTERNAL RULES AND SAFETY REGULATIONS

### Reception:

We are here to offer you a personal service and to advise you of all of the services offered by the campsite, in addition to tourist attractions in the surrounding area. We provide maps and information about tourist routes, local festivals, markets, Port Aventura tickets sales, excursions, transfers and more.

### Timetables:

The following hours have designated for relaxation and silence:

- From 15:00h to 16:30h in the afternoon: during relaxation hours, and in the interest of those who wish to rest, campers are asked to lower the volume of any item which may create a noise. This is to avoid disturbing other people in the vicinity.

- From 24:00h to 08:00h in the morning: during these hours, for the benefit of all campers, driving vehicles is prohibited and absolute silence must be maintained.

### Vehicle driving and parking:

The maximum permitted speed within the campsite is 10km/h.

In order to avoid disturbing the relaxation of other campers, driving vehicles within the campsite between 24:00h and 08:00h is prohibited.

During these hours, any person who arrives at, or wishes to leave, the campsite must leave their vehicle in the campsite car park.

Unnecessary use of motor vehicles for moving around the campsite is prohibited.

Campers must observe parking restrictions and avoid parking in areas that will impede the movement of other vehicles.

### Arrivals:

Arrival time is from 12:30h to 19:00h (21:00h high season) for caravans and camping tents and from 16:00h to 19:00h (21:00h high season) for rented mobile homes and vintage caravans.

Campers arriving outside of these hours should remain in the campsite car park during the interim period.

### Setting up:

The site, which the camper chooses, whether on arrival or in the case of subsequent changes of location, should be communicated to Reception immediately.

In the same way, Reception reserves the right to determine the site that will be used during the camper's stay at the campsite.

Only Reception and Security Staff may give instructions for correct installation. Campers are expressly prohibited from occupying a different place to the one that has been assigned to them for their stay at the campsite.

Changes of location or pitch must be given prior permission.

The boundaries of each pitch are individually marked. The tent-kitchen must be set up within the pitch, leaving a space for the vehicle. Management of the campsite retains full authority to designate pitch spaces and order any changes to these if necessary.

### Visitors:

Visitors will only be permitted if they have friends and/or family members who are already staying at the campsite.

Visitors are permitted as long as they register with Reception before entry, provide their National Identity Document or Passport and pay the corresponding fee.

The maximum number of visitors is 4 per day and per accommodation/pitch, as the maximum capacity of the campsite must be respected.

Any person from outside the campsite who wishes to visit friends or family members must leave their vehicle in the car park and pay the appropriate fee.

Visiting hours are from 09:00h to 23:00h. Visits can be made during the day but never at night. All visitors must leave the site before 23:00h and under no circumstances will they be able to spend the night unless previous permission has been granted and the corresponding fee is paid.

All visitors are required to follow campsite rules.

### Insurance:

Management accepts no liability in the event of theft, accidents or damage caused to people or goods. In the same way, it will not be held responsible for damage caused by storms, hailstorms, fires, acts of God and so on. Furthermore, it will not be held responsible for damage caused by fires caused by campers themselves, their belongings or any other cause external to the company.

All campers are required to have taken out insurance on their caravan, camper, tent or mobile home.

As we cannot be held responsible for items of value, we advise campers not to leave these in plain view. We also advise campers not to leave doors or windows open when leaving their accommodation.

### Electricity:

In order to connect to the electrical supply, campers are required to use a cable with anti-damp proofing (1000V) and a shockproof plug.

Authorised members of staff may only carry out connection and disconnection. Electrical consumption must not exceed the maximum capacity of 6A. Campers are prohibited from connecting several electrical appliances that, when added together, exceed this capacity. They are likewise prohibited from altering installations in order to achieve this end.

Any camper that requires more power for their pitch may contract a supplementary connection from Reception (extra cost), with a maximum capacity of 10A.

### Pets:

Campers must contact reception when coming to stay with pets. Pets are normally admitted, as long as they do not cause irritation or danger to other people on the campsite. This means that pets must be watched by their owners and remain under their control at all times. Owners are required to take their pets with them when moving around the campsite. At no point can pets be left alone on the campsite.

Dogs and cats must always move around on a lead, carry correct current government and health documentation and comply with the rules set out in the Ley de Animales Domésticos [Pets Law] (L.10/1999-30/07/99).

Pets are expressly forbidden from entering washroom areas.

Dogs breeds considered potentially dangerous should always wear muzzle and show the licence at the reception.

Pet owners must pick up their animals' waste and deposit it in a bag in one of the rubbish bins.

### Barbecues:

Barbecues are allowed on campers' own pitches, as long as they are made using coal or gas. Barbecues must never be made with wood or firewood.

Barbecues are allowed as long as atmospheric conditions allow for them and as long as they do not disturb other campers.

Making open fires in the grounds of the campsite, on the beach and in the surrounding area is expressly prohibited.

Barbecues are allowed from 10:00h to 23:00h.

### Cleaning:

All campers will be held responsible for the cleaning of their own accommodation units. All waste that is generated must be separated, placed into properly tied plastic bags and left in the containers that have been fitted for this purpose. In the car park of the campsite there is a collection point which is equipped with containers for general refuse and recycling.

All pitches within the camping ground must be clean and waste-free at all times.

Caravans and mobile homes will be cleaned on arrival, but campers are responsible for maintaining these and for keeping them clean during their stay.

We have washing machine and dryer for washing clothes, works with Euro coins. Clothing must be hung out on the back or side areas of the pitch.

### Sinks and laundry facilities:

Sinks must only be used for cleaning plates and kitchen utensils. The laundry facilities are to be used for washing clothes.

Campers are asked to leave all facilities in clean conditions.

### Water supply and waste water:

The water in all of the campsite's facilities is safe for drinking. We provide top-quality water, which comes from our own well.

For obvious questions of hygiene and conservation of plants and trees, throwing wastewater onto the ground is prohibited. Use of the appropriate waste water receptacle is mandatory. This receptacle must be emptied uniquely and exclusively in the chemical toilets, which are situated in the washing blocks.

### Playground:

This is exclusively for the use of children between 3 and 14 years old. An adult must always accompany children.

### Bicycles:

Cycling in a dangerous or competitive manner and cycling without lights in the hours of darkness are prohibited, as is cycling during quiet hours (24:00h to 08:00h).

### Fishing:

In compliance with municipal legislation, fishing is only permitted between 20:00h and 08:00h.

### First aid:

The campsite provides a small first aid kit and a defibrillator (AED) at Reception. In addition to this, the campsite will contact a doctor or ambulance in the event of any emergencies.

### Departure and settling bills:

All pitches must be vacated before 12:00h on the day of departure.

All pitches must be left in impeccable condition (clean and tidy).

Rented caravans and mobile homes must be vacated before 12:00h on the day of departure. All campers must leave the campsite area by 17:00h at the latest. During this time, vehicles may be left in the campsite's car park.

We require you to produce your bill and the control number of your vehicle on departure.

Bills must be paid on arrival, during the check-in time.

All bills for stays exceeding 30 days must be settled at monthly intervals, at the beginning of the month, on a partial payment basis.

Current prices are those detailed on the official campsite poster and on the campsite's website.

Payment of the Season Pass will be according to the conditions outlined in the contract.

### Emergencies:

In the event of an emergency, campers must inform Reception or campsite staff immediately or phone 977-81-12-03.

In the event of a fire, campers must leave their accommodation as quickly as possible and proceed to the main entrance or the beach (whichever is closest).

If any of these situations arise during the night, the security guard (from June to September) or the maintenance staff, whose quarters are by the reception, must be informed.

### Comments, complaints and suggestions:

In order to improve our facilities and services, we would be delighted if you could fill the survey that we send you by e-mail as well as informing us of any anomalies that you may see. Please contact Reception if you would like to make any kind of comment or complaint. Our aim is to improve our facilities and services on a daily basis.

All campers are required to look after and maintain all facilities and their complements and accessories. All damages, defects and breakages must be paid for in full.